



**Northern Constabulary**

**2005 Excellence in Community Policing**

**Orkney Islands Area Command Report**

November 2005

Final Report

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## Chapter One

### Survey Methodology

#### 1.1 Introduction

The 2005 Excellence in Community Policing survey was developed jointly by Northern Constabulary, NHS Highland, The Highland Council, Comhairle nan Eilean Siar, Orkney Islands Council and the Procurator Fiscal Service. In addition to this report, individual reports were produced at each of the other seven Area Command levels, plus one report for the Force area as a whole. The 2005 survey was conducted by Snedden Economics Ltd. Previous large-scale community surveys were conducted in 1994, 1999, 2001 and 2003. Where it is practical to do so, the corresponding survey results are provided from the 2003 survey for questions which have remained identical in 2005.

#### 1.2 Survey Sample and Response

The survey questionnaire was issued by post in July 2005 to 4,500 named householders selected at random using the ACORN classification system. A minimum quota of 350 was issued at three Area Command levels (Orkney Islands, Shetland Islands and the Western Isles). All other Area Commands received 690 questionnaires. 1,510 responses were analysed (33.6% of the total issued).

**Table 1.1 Survey Sample and Response**

Area Command	Sample Issued	Percentage of Total Issued %	Percentage of Total Analysed %
Badenoch, Strathspey & Nairn	690	15.3	17.5
Caithness & Sutherland	690	15.3	14.7
Inverness	690	15.3	15.8
Lochaber	690	15.3	13.8
<b>Orkney Islands</b>	<b>350</b>	<b>7.8</b>	<b>7.2</b>
Shetland Islands	350	7.8	7.7
Western Isles	350	7.8	7.0
Ross, Cromarty & Skye	690	15.3	16.3
Total	4,500	100	100

#### 1.3 Weighting

The survey data were weighted by geographic area and gender. All results in this report are based on weighted data, unless otherwise indicated.

## Chapter Two

### Sample Profile

#### 2.1 Sample

4,500 questionnaires were issued in the Northern Constabulary Force area, 350 of which were at the Orkney Islands Area Command level. A total of 1,510 questionnaires were processed (33.6% of the sample issued), 109 from Orkney (31% of those issued in the Orkney Islands Area Command).

#### 2.2 Type of Area

Respondents were asked to describe the type of area in which they live.

**Table 2.1 Type of Area**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
A city	1.5	<b>4.6</b>	13.0
A large town	3.6	<b>3.8</b>	6.6
A small town	40.9	<b>27.1</b>	20.1
A large village	-	<b>3.4</b>	12.9
A small village	12.6	<b>17.9</b>	28.4
An isolated rural area	41.3	<b>43.1</b>	19.1

Base: All respondents

#### 2.3 Gender

The response was biased in favour of females, which is common for postal surveys. This bias is compensated for in the weighting process.

**Table 2.2 Gender**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Male	12.2	<b>40.4</b>	41.1
Female	87.8	<b>59.6</b>	58.9

Base: All respondents (unweighted)

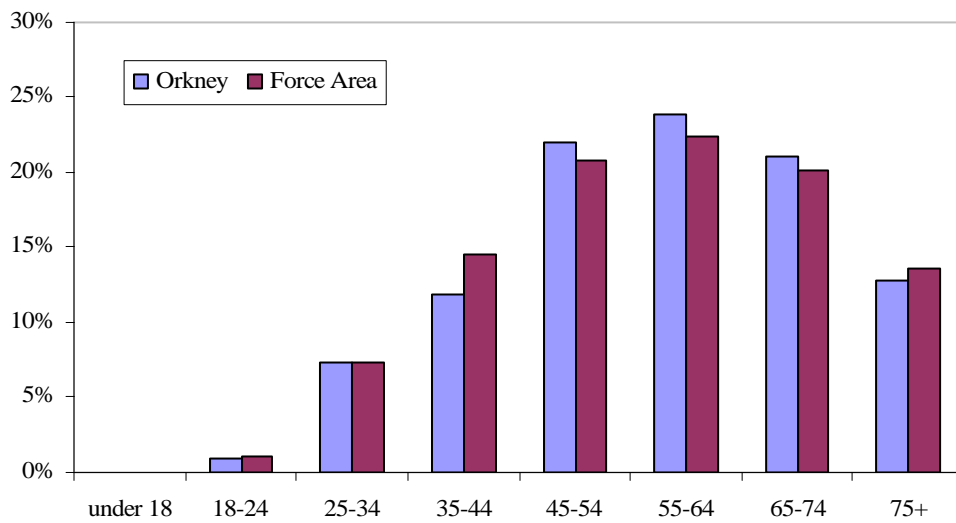
## 2.4 Household Size

The mean household size for the respondents at the Orkney Islands Area Command level was 2.26 (2.36 in 2003) compared with 2.37 for the Force area as a whole.

## 2.5 Age

The age range of respondents is shown in the chart below.

**Chart 2.1 Age of Respondents**



## 2.6 Language

English was the first language of all but two of the respondents from the Orkney Islands Area Command. The other languages mentioned were French and Orcadian.

## 2.7 Ethnic Origin

The ethnic origin of the sample is shown in the table below.

**Table 2.3 Ethnic Origin of Respondents**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
White Scottish	83.6	<b>70.0</b>	83.7
Other White British	12.4	<b>24.6</b>	14.5
White Irish	0.8	<b>0.8</b>	0.2
Other White	3.2	<b>3.5</b>	1.1
Indian	-	-	-
Pakistani	-	-	-
Bangladeshi	-	-	-
Other South Asian	-	-	-
Chinese	-	-	-
Caribbean	-	-	-
African	-	-	-
Black Scottish	-	-	0.1
Other Black	-	-	-
Any Mixed Background	-	-	-
Other Ethnic Group	-	<b>1.2</b>	0.3

Base: All respondents  
- denotes zero or less than 0.1%

## 2.8 Length of Time in Present Home

Respondents were asked how long they have been in their present home.

**Table 2.4 Length of Time in Present Home**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
1 year or less	0.8	-	1.5
Over 1 year but less than 2 years	8.6	<b>5.7</b>	1.9
2 or more years but less than 5 years	16.3	<b>11.5</b>	13.9
5 years or more	74.3	<b>82.8</b>	82.7

Base: All respondents

## Chapter Three

### Main Survey Findings

#### Views on the Local Area

##### 3.1 The Area Within 15 Minutes of Home

Respondents were asked to rate the area within 15 minutes walk of their home as a place to live. 98.1% of respondents in the Orkney Islands Area Command rated the area within 15 minutes of their home as *very safe* or *fairly safe*, compared with 96.1% of respondents across the whole Force area.

**Table 3.1 Area Within 15 Minutes of Home**

	<b>2003</b> <b>Orkney Islands</b> <b>Area Command</b> %	<b>2005</b> <b>Orkney Islands</b> <b>Area Command</b> %	<b>2005</b> <b>Force</b> <b>Area</b> %
A very safe area	76.0	<b>82.1</b>	55.8
A fairly safe area	24.0	<b>16.0</b>	40.3
Rather unsafe area	-	<b>1.1</b>	3.1
A very unsafe area	-	-	0.5
No opinion	-	<b>0.8</b>	0.3

Base: All respondents

##### 3.2 The Area Within 15 Minutes of Home Compared With a Year Ago

Respondents were asked to rate the safety of the area within 15 minutes of their home compared with the previous year. Table 3.2 shows the results. 7.3% of respondents felt that their area was *now less safe* than it was a year ago, whereas no-one thought it was *more safe*. 92.7% of respondents thought it was about the same.

**Table 3.2 Area Within 15 Minutes of Home**

	<b>2003</b> <b>Orkney Islands</b> <b>Area Command</b> %	<b>2005</b> <b>Orkney Islands</b> <b>Area Command</b> %	<b>2005</b> <b>Force</b> <b>Area</b> %
Now more safe	2.3	-	2.2
Now less safe	5.4	<b>7.3</b>	15.0
About the same	92.3	<b>92.7</b>	81.2
Did not live here a year ago	-	-	0.9
No opinion	-	-	0.7

Base: All respondents

### 3.3 Concerns in the Local Area

Respondents were asked to indicate their concerns across a range of issues. Responses indicating either a *major* or *minor* concern are shown in the table below. The table also shows a *total concerned* figure compared with the corresponding total for the Force area.

**Table 3.3 Concerns in the Local Area**

	2005 Orkney Islands Area Command %			2005 Force Area %
	Major Concern	Minor Concern	Total Concerned	Total Concerned
Driving at excessive speed	22.1	45.0	<b>67.1</b>	70.9
Drink/drugs driving	13.0	36.4	<b>49.4</b>	41.8
Dangerous driving	15.2	32.5	<b>47.7</b>	54.4
Rubbish or litter lying around	7.3	39.3	<b>46.6</b>	52.4
Dog excrement	12.9	33.7	<b>46.6</b>	56.2
Alcohol mis-use	19.4	23.9	<b>43.3</b>	43.1
Young people and alcohol	14.9	24.5	<b>39.4</b>	47.1
Bullying of young people, in or out of school	8.1	24.4	<b>32.5</b>	32.4
Rowdy or drunken behaviour	7.8	20.0	<b>27.8</b>	37.9
Vandalism, graffiti and deliberate damage	3.6	22.3	<b>25.9</b>	41.7
People using drugs	4.9	19.4	<b>24.3</b>	36.0
People dealing in drugs	4.0	19.4	<b>23.4</b>	30.0
Young people on the street	5.7	17.1	<b>22.8</b>	39.6
Anti-social neighbours	4.0	13.5	<b>17.5</b>	23.4
Domestic abuse	3.3	11.5	<b>14.8</b>	12.3
Noisy neighbours	2.4	10.5	<b>12.9</b>	20.4
Break-ins to houses	1.2	11.7	<b>12.9</b>	30.9
Things being stolen from cars	1.2	11.7	<b>12.9</b>	19.4
Solvent abuse/glue sniffing	2.0	9.0	<b>11.0</b>	17.0
Stray dogs roaming the streets	4.0	6.9	<b>10.9</b>	23.5
Discrimination and abuse	2.9	7.4	<b>10.3</b>	15.3
Cars being stolen	1.2	7.3	<b>8.5</b>	15.8
Noise from local pubs or clubs	2.0	4.0	<b>6.0</b>	9.6

Base: All respondents in Command Area

*Driving at excessive speed* was the main issue mentioned as being either a major or minor concern by 67% of Orkney Islands respondents. This was also the main concern in 2003 and in the Force area as a whole in 2005.

*Drink/drugs driving* was slightly more of a concern in the Orkney Islands compared with the Force area as a whole, whereas *young people on the street* and crimes such as *break-ins to houses* and *vandalism, graffiti and deliberate damage* were less of a concern.

Among the issues mentioned, *noise from pubs or clubs* was of least concern to respondents in the Orkney Islands.

### 3.4 Who Should Deal with these Concerns

Respondents were asked to indicate who should be dealing with their concerns across the same range of issues as reported in Table 3.3. The responses are provided in Table 3.4 overleaf. Respondents could list more than one response per issue.

A large proportion of the sample expected the police to deal with many of the issues. 17 of the 23 issues presented were thought to be predominantly the responsibility of the police (alcohol mis-use was also considered the responsibility of the Health Service; anti-social neighbours were also considered the responsibility of the Council). Young people on the street and young people and alcohol were felt to be jointly the responsibility of parents and the police.

Notable exceptions to police responsibility were:

- Litter (over three quarters of respondents thought the Council should be responsible)
- Dog excrement and stray dogs (respondents mainly thought the Council should be responsible)
- Bullying (respondents felt this issue should be dealt with by teachers and parents)

The concerns most likely to relate to the Procurator Fiscal Service were:

- Domestic abuse
- People dealing in drugs
- Cars being stolen
- Drink/drugs driving

The concerns most likely to relate to the Health Service were:

- Alcohol mis-use
- Solvent abuse/glue sniffing
- People using drugs

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<b>Table 3.4 Who Should Deal with Local Concerns</b>	You	Health Service	Police	Council	Parents	Community / Neighbourhood Wardens	Teachers	Procurator Fiscal Service
	%	%	%	%	%	%	%	%
Anti-social neighbours	4.8	-	58.3	44.7	7.0	13.2	-	7.9
Noisy neighbours	9.5	-	54.5	39.0	3.5	10.4	-	9.1
Young people on the street	0.9	1.8	43.0	5.3	50.9	25.9	1.8	2.2
Young people and alcohol	0.9	14.3	50.0	3.9	60.0	6.5	7.4	2.2
Rowdy or drunken behaviour	-	1.8	91.6	0.9	12.4	5.3	0.9	8.0
Rubbish or litter lying around	10.7	0.9	3.4	78.5	5.6	25.8	2.1	-
Vandalism, graffiti and deliberate damage	-	-	76.9	18.8	13.1	16.6	3.1	12.2
Stray dogs roaming the streets	1.8	-	17.8	50.2	4.9	39.1	-	3.1
People using drugs	-	22.2	85.8	5.8	9.8	10.7	4.4	10.7
People dealing in drugs	0.9	2.2	95.6	1.8	2.2	3.9	-	15.8
Noise from local pubs or clubs	2.2	-	67.3	33.2	1.3	9.4	-	4.5
Break-ins to houses	1.7	-	97.4	0.9	1.3	3.9	-	14.0
Cars being stolen	1.7	-	97.4	-	1.3	2.6	-	15.7
Things being stolen from cars	4.0	-	96.0	-	1.3	7.0	-	13.7
Dangerous driving	4.3	-	95.2	2.2	2.2	2.6	-	13.4
Driving at excessive speed	3.0	-	93.6	3.0	2.1	3.0	-	12.0
Discrimination and abuse	7.5	2.3	78.4	12.7	8.9	9.4	12.7	11.3
Domestic abuse	6.4	16.0	84.9	7.3	5.0	3.2	2.3	16.9
Bullying of young people, in or out of school	5.2	3.9	25.3	12.2	45.9	11.4	67.7	2.2
Solvent abuse/glue sniffing	1.8	23.4	58.1	10.8	31.5	14.4	15.3	7.2
Drink/drugs driving	2.6	7.5	93.8	1.8	8.4	0.9	1.8	14.5
Dog excrement	5.5	0.9	9.4	60.0	4.7	42.6	-	3.4
Alcohol mis-use	4.9	43.1	47.6	6.7	21.8	12.0	4.9	8.4

Base: All respondents

## Community Planning

### 3.5 Importance of Issues in Relation to an Area's Local Plan

Respondents were asked to indicate the priority they felt should be assigned to a range of issues in their Community Plan. Responses indicating either a *top* or *medium* priority are shown in the table below. The table also shows a *total* priority figure compared with the corresponding total for the Force area.

**Table 3.5 Community Plan Priorities**

	2005 Orkney Islands Area Command %			2005 Force Area %
	Top Priority	Medium Priority	Total	Total
Improving access to local health services	50.8	33.9	<b>84.7</b>	85.4
Reducing drug/alcohol/solvent mis-use	59.9	23.6	<b>83.5</b>	88.5
Improving safety of children	55.9	26.1	<b>82.0</b>	86.6
Increasing availability of affordable housing	52.1	29.7	<b>81.8</b>	85.8
Reducing youth crime	49.4	31.9	<b>81.3</b>	87.1
Reducing anti-social behaviour	46.3	32.5	<b>78.8</b>	85.2
Reducing boredom, lack of things for young people to do	36.4	41.3	<b>77.7</b>	83.9
Reducing unemployment	47.9	29.4	<b>77.3</b>	85.7
Reducing crime	49.6	27.1	<b>76.7</b>	87.3
Reducing drug dealing	59.4	16.7	<b>76.1</b>	87.9
Improving quality of housing	29.4	46.4	<b>75.8</b>	76.5
Improving roads and transport links	33.1	41.9	<b>75.0</b>	86.0
Reducing violent crime	57.8	15.7	<b>73.5</b>	82.5
Improving road safety	40.7	30.7	<b>71.4</b>	87.0
Increasing business investment	25.0	43.4	<b>68.4</b>	69.7
Improving public transport	28.4	36.9	<b>65.3</b>	62.9
Recognising diversity	17.8	45.2	<b>63.0</b>	62.9
Reducing discrimination and abuse	26.7	31.4	<b>58.1</b>	68.3
Increasing rural development	19.6	38.3	<b>57.9</b>	55.6
Increasing availability of sport and leisure facilities	15.3	39.4	<b>54.7</b>	71.3
Improving access to technology, e.g. Broadband	22.7	31.1	<b>53.8</b>	51.9
Improving access to arts and culture	7.8	21.7	<b>29.5</b>	39.9

Base: All respondents

Faced with a list of issues, respondents generally chose to include a large number of them as important for inclusion in their local plan. Only *improving access to arts and culture* was mentioned by fewer than half of the respondents (28% in 2003).

- 3.6** At the Orkney Islands Area Command level, 24.4% of respondents (24.5% in 2003) had seen their local Community Plan, compared with a Force average of 17.5%.

### Fear of Crime

- 3.7** At the Orkney Islands Area Command level, 25.7% of respondents (26.2% in 2003) were *very worried* or *slightly worried* about becoming a victim of crime compared with 46.8% of respondents in the Force area.

### 3.8 Types of Crime

For respondents who expressed worry about becoming a victim of crime, Table 3.6 below details the particular types of crime they were worried about. *Vandalism or deliberate damage to your home, property or car* was the main source of worry over crime in Orkney. *Being attacked, whether by someone under the influence of alcohol, or in your own home or in the street*, was relatively less of a concern in Orkney than in the Force area overall. In addition to the crimes below, one Orkney respondent mentioned worry about being attacked by someone under the influence of drugs.

**Table 3.6 Types of Crime**

	2003 Orkney Islands Area Command %	2005 Orkney Islands Area Command %	2005 Force Area %
Vandalism or deliberate damage to your home, property or car	89.3	<b>91.2</b>	82.1
Having your home broken into	70.8	<b>71.4</b>	81.3
Having your car stolen or broken into	72.7	<b>62.3</b>	63.5
Being insulted or threatened	63.5	<b>41.7</b>	52.6
Being attacked, assaulted or robbed in the street	45.1	<b>41.0</b>	63.2
Being attacked by someone under the influence of alcohol	n/a	<b>37.7</b>	62.6
Being attacked, assaulted or robbed in your own home	37.0	<b>25.0</b>	48.9
Being the victim of an attempted rape, rape or other serious sexual offence	20.7	<b>16.1</b>	29.4
Being a victim of domestic abuse	9.3	<b>6.9</b>	4.1
Becoming the victim of a crime because of my sexual orientation	n/a	<b>3.7</b>	4.6
Being the victim of a crime because of my religion or belief (including non-belief)	n/a	<b>3.7</b>	5.9
Becoming the victim of a crime because of my race	n/a	<b>3.6</b>	4.9

Base: Area Command: 24 / Force: 636

### 3.9 Fear of Discrimination or Abuse

Respondents were asked to indicate how worried they were about suffering from various forms of discrimination or abuse. Responses indicating either *very worried* or *slightly worried* are shown in the table below.

**Table 3.7 Fear of Discrimination or Abuse**

	2005 Orkney Islands Area Command %		2005 Force Area %	
	Very Worried	Slightly Worried	Very Worried	Slightly Worried
Age	3.7	14.5	2.2	15.0
Race or ethnic origin	1.7	6.4	0.8	3.4
Physical disability	0.9	4.3	0.9	4.7
Gender	-	4.7	0.4	4.0
Religion or belief (including non-belief)	0.9	3.0	0.6	3.9
Mental health	1.7	1.3	1.1	2.9
Political beliefs	-	2.1	0.2	2.5
Sexual orientation	-	0.9	0.5	1.3
Learning disability	-	-	0.4	2.5

Base: All respondents

*Age* was the main source of worry over discrimination in the Orkney Islands, in keeping with the Force area as a whole. ‘Age’ was a new code added to the 2005 survey. One respondent in Orkney mentioned “being a single parent” as a source of discrimination.

## **Victims of Crime**

### **3.10 Reporting Crime**

Six respondents in the Orkney sample (5% of those answering the question) said that they had been a victim of crime in the last year (five in 2003), four of whom reported it to the police (two did so in 2003).

By comparison, 8% of respondents in the Force area as a whole said they had been a victim of crime in the last year (unchanged from 2003), 82% of whom reported it to the police (83% in 2003).

In Orkney, two reasons were given for not reporting a crime to the police: "I didn't want to make trouble", and "three teenagers went into my van but never took anything".

### **3.11 Criminal Proceedings**

In 50% of instances (two in total), reports to the police were known to have resulted in criminal proceedings (22% in the Force area). Note that the base for these results is very low (98 across all Northern Constabulary Area Commands), therefore the individual area results cannot be relied upon with any accuracy. The question was not asked in 2003.

#### *Satisfaction with Outcome*

Respondents who had reported a crime that then resulted in criminal proceedings were asked how satisfied they were with the outcome. The base for this question was only 16 cases across the Force area, seven of whom were either very satisfied or satisfied. The reasons for dissatisfaction were mostly case specific, two of which included poor feedback. Analysis of results by area is untenable, with the sole Orkney respondent to this question "satisfied".

#### *Satisfaction with Progress in Criminal Proceedings*

Respondents were asked how satisfied they were in terms of being kept informed of progress in relation to proceedings. Among the 21 respondents answering the question across the whole Force area, 11 indicated that they were satisfied. The reasons for dissatisfaction centred mostly on insufficient feedback on the proceedings and outcome of cases.

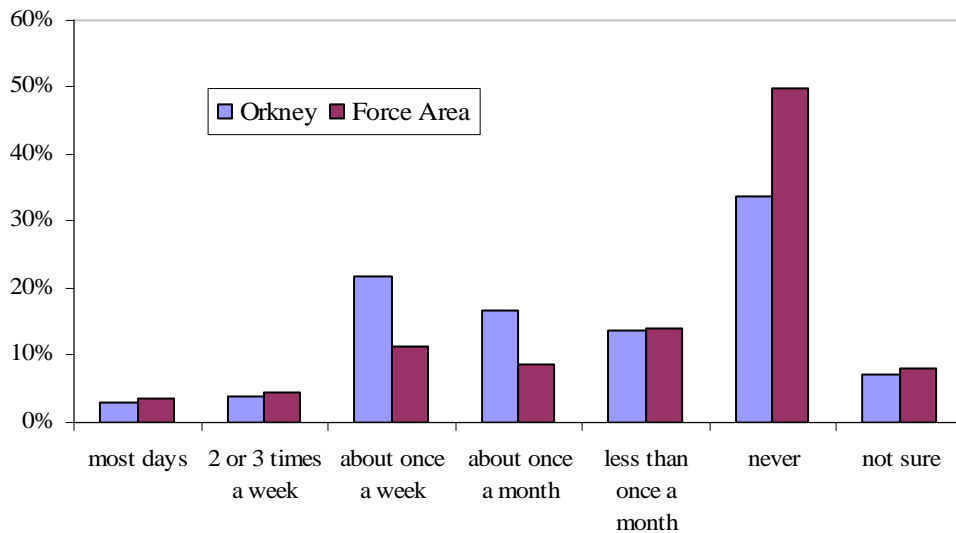
Both Orkney Islands respondents to this question indicated that they were satisfied.



## Police Patrols

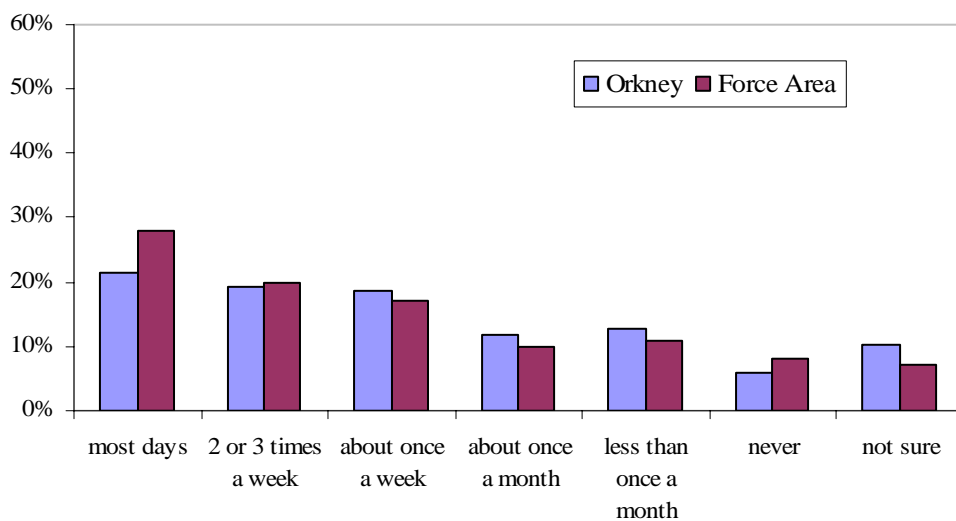
- 3.13** Respondents in the Orkney Islands were more likely to report seeing police officers patrolling on foot at least once a week (29%) compared with the Force area average for the same period (20%).

**Chart 3.1 Frequency of Seeing Police Officers Patrolling on Foot**



- 3.14** In terms of seeing police officers patrolling in motor vehicles on a regular basis, respondents in the Orkney Islands reported a similar pattern of sightings as in the Force area as a whole (and a similar pattern as in the 2003 survey).

**Chart 3.2 Frequency of Seeing Police Officers Patrolling in Motor Vehicles**



### 3.15 Level of Police Patrols

Respondents were asked what they thought about the level of all police patrolling that they see.

**Table 3.9 Level of Police Patrols**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Too much	-	-	0.7
About right	37.1	<b>46.6</b>	32.9
Too little	43.4	<b>38.3</b>	53.0
No opinion	19.5	<b>15.0</b>	13.4

Base: All respondents

Respondents in the Orkney Islands were more likely to feel that the level of police patrols are about right (46.6%) compared with the Force area as a whole (32.9%). This represents an increase from the 2003 level in Orkney. No-one thought there was too much police patrolling.

### 3.16 Preferences for Police Patrols

Respondents were asked an open question about where they would like to see more police officers on patrol. The responses are shown in the table below.

**Table 3.10 Where Respondents Would Like to See More Officers on Patrol**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Town Centre / High Street	28.1	<b>39.2</b>	31.0
Street presence / foot patrols (all areas)	46.2	<b>26.6</b>	30.1
Pubs / night clubs	15.6	<b>17.7</b>	9.3
Areas of traffic danger	6.6	<b>10.1</b>	4.0
Residential areas	6.2	<b>8.9</b>	14.9
Villages	3.8	<b>5.1</b>	10.9
Known trouble spots	1.3	<b>3.8</b>	7.5
Outside schools	2.5	-	2.5
Play parks	-	-	1.5
Other	13.0	<b>17.7</b>	18.1

Base: Area Command: 32 / Force: 740

Note: Multiple responses were accepted

*The town centre and on the streets* were the most commonly mentioned places respondents in the Orkney Islands wanted to see more officers on patrol. Responses included comments such as: “at weekends in unmarked cars on the island”, and “where teenagers hang out”.

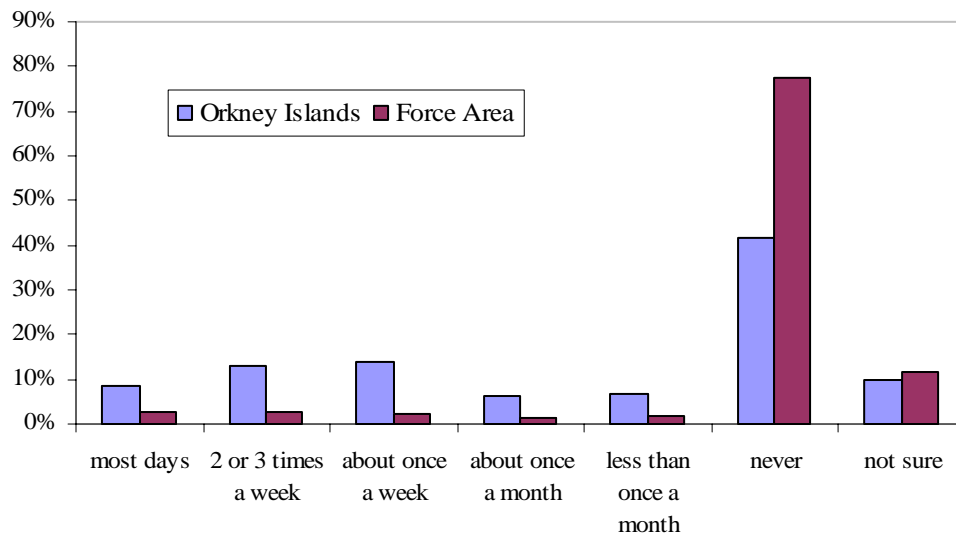
Responses from the Orkney Islands sample listed as “other” in the table above included:

- Areas where young people gather (1 mention)
- Rural areas (1 mention)
- Late-night burger vans (1 mention)

### Community Warden Patrols

**3.17** Respondents in 2005 were asked a suite of questions about Community Wardens. These questions were not asked in 2003.

**Chart 3.3 Frequency of Seeing Community Wardens Patrolling on Foot**



Around 35% of Orkney Islands respondents had seen a Community Warden at least once a week (8% in the Force area). 42% of respondents reported that they had never seen Community Wardens patrolling on foot (78% in the Force area) and a further 10% were not sure (12% in the Force area).

70% of respondents had never seen Community Wardens patrolling in vehicles in the Orkney Islands (84% in the Force area) and a further 23% were not sure (14% in the Force area).

### 3.18 Level of Community Warden Patrolling

In 2005, respondents were also asked what they thought about the level of patrolling by Community Wardens. The results are shown below in Table 3.11.

**Table 3.11 Level of Community Warden Patrols**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Too much	<b>2.6</b>	0.3
About right	<b>27.7</b>	7.3
Too little	<b>26.0</b>	32.3
No opinion	<b>43.8</b>	60.1

Base: All respondents

Respondents in the Orkney Islands were more likely to feel that there the level of Community Warden patrolling is about right (28%) compared with the Force area as a whole (7%). 44% of respondents in Orkney had no opinion, largely because they had never seen a Community Warden or were not sure what they were.

### 3.19 Preference for Community Wardens

Respondents were also asked an open question about where they would like to see more Community Wardens on patrol. The responses are shown in the table below.

**Table 3.12 Where Respondents Would Like to See More Community Wardens On Patrol**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Street presence / foot patrols (all areas)	<b>22.6</b>	15.1
Town Centre / High Street	<b>17.9</b>	11.6
Residential areas	<b>13.1</b>	17.1
Pubs / night clubs	<b>11.9</b>	3.3
Outside schools	<b>9.5</b>	3.4
Known trouble spots	<b>3.6</b>	6.2
Play parks	<b>2.4</b>	2.7
Villages	-	8.5
Areas of traffic danger	-	0.6
Other	<b>40.5</b>	49.7

Base: Area Command: 34 / Force: 556

Note: Multiple responses were accepted

*On the streets, in the town centre and residential areas* were the most commonly mentioned places respondents from the Orkney Islands sample wanted to see more Community Wardens on patrol. Responses included comments such as “they should visit elderly people living alone”. Another respondent commented: “They’re not applicable in the country. In Kirkwall I understand they do very well.”

Responses from the Orkney Islands sample listed as “other” in Table 3.12 included:

- Named areas (3 mentions, including Kirkwall, Stromness and a ‘local bay’ where people walk dogs)
- Don’t agree / no point / prefer to see police (2 mentions)
- Not needed (2 mentions)

## Community Safety

### 3.20 Awareness of Security and Safety Initiatives

The following table shows the percentage of respondents who were aware of certain security and safety initiatives in their area. Respondents in the Orkney Islands were most likely to be aware of *closed circuit television (CCTV)* – an increase from 2003 – and *TV/media campaigns* such as drug awareness. They were less aware than respondents from the Force area as a whole of *laws banning drinking alcohol in public places* and schemes such as *Neighbourhood Watch, Farm Watch etc.*

**Table 3.13 Awareness of Security and Safety Initiatives**

	<b>2003</b> <b>Orkney Islands</b> <b>Area Command</b> <b>%</b>	<b>2005</b> <b>Orkney Islands</b> <b>Area Command</b> <b>%</b>	<b>2005</b> <b>Force</b> <b>Area</b> <b>%</b>
Closed circuit television (CCTV)	10.4	<b>38.3</b>	27.3
TV/media campaigns, e.g. drug awareness	38.1	<b>36.5</b>	35.3
Anti-social Behaviour Orders	5.3	<b>16.2</b>	15.7
Laws banning drinking alcohol in public places	16.5	<b>14.1</b>	41.3
Young person ID scheme	n/a	<b>13.6</b>	13.4
Neighbourhood/Farm/Water/Boat/Pub Watch schemes*	2.9	<b>3.3</b>	14.3
Community Safety Partnership	n/a	<b>2.9</b>	3.6

Base: All respondents

\* Pub Watch was added in 2005

Respondents were asked if they thought any of the following improved community safety in their area.

**Table 3.14 Perceived Effects of Security and Safety Initiatives**

	<b>2003</b>	<b>2005</b>	<b>2005</b>
	<b>Orkney Islands</b>	<b>Orkney Islands</b>	<b>Force</b>
	<b>Area Command</b>	<b>Area Command</b>	<b>Area</b>
	<b>%</b>	<b>%</b>	<b>%</b>
Closed circuit television (CCTV)	44.2	<b>48.7</b>	50.0
Laws banning drinking alcohol in public places	44.8	<b>47.4</b>	56.2
TV/media campaigns, e.g. drug awareness	42.1	<b>36.4</b>	44.7
Anti-social Behaviour Orders	30.9	<b>34.0</b>	42.8
Young person ID scheme	n/a	<b>26.1</b>	33.8
Neighbourhood/Farm/Water/Boat/Pub Watch schemes*	25.9	<b>25.8</b>	41.5
Community Safety Partnership	n/a	<b>20.7</b>	29.8

Base: All respondents

\* Pub Watch was added in 2005

*Closed circuit television (CCTV) and laws banning drinking alcohol in public places* were regarded to be the measures which have the greatest effect on improving community safety in the Orkney Islands. The perceived effects of the initiatives appeared to be slightly lower overall in Orkney compared with the Force area.

### 3.21 Crimestoppers

43% of respondents in the Orkney Islands stated that they were aware of the Crimestoppers facility (38% in 2003), a lower figure than the whole Force area average of 62%.

In the Orkney sample, 4% of respondents had actually used the facility (zero in 2003), compared with 3% of respondents in the Force area as a whole.

### 3.22 Confidential Lines

39% of respondents in the Orkney Islands stated that they were aware of the Northern Constabulary confidential lines (25% in 2003) compared with 49% across the Force area as a whole.

2% of respondents in Orkney had actually used the Northern Constabulary confidential lines (3% in 2003), compared with 4% across the Force area as a whole.

## Contacting the Police

### 3.23 Preferred Methods of Contact

Respondents were asked how they would prefer to contact the police in each of the following situations.

**Table 3.15 Preferred Methods of Contacting the Police**

	Phone '999'	Phone local police station	Phone Northern Constabulary confidential line	Visit local police station	To police officer on patrol	E-mail/ internet	Mobile phone text, picture imaging
	%	%	%	%	%	%	%
To report a serious crime, e.g. house break-in	36.5	60.0	1.9	3.1	0.8	-	-
To report a minor crime, e.g. vandalism	2.0	83.2	2.0	9.8	3.5	0.8	0.8
To report information about something suspicious	3.9	83.9	4.3	6.3	-	1.6	-
To report a nuisance/disturbance	7.2	84.7	2.8	3.6	0.8	1.6	0.8
To report a road traffic accident/incident	51.2	48.0	1.2	1.6	-	-	-
To report other information	2.0	74.7	8.2	13.9	-	2.0	0.8
To ask for advice or information	2.7	62.9	5.9	28.1	1.6	2.3	1.6
Firearm / shotgun enquiry	3.7	59.5	3.3	34.3	-	0.8	0.8
Lost/found property	1.2	55.5	-	43.4	-	0.8	-
Missing person	7.1	64.2	2.8	28.3	-	0.8	-

Base: All respondents

*Phoning '999'* was the preferred method of contacting the police in order to report a road traffic accident or incident. *Phoning the local police station* was the preferred method of contact in all other situations listed.

The *Northern Constabulary confidential line* was most likely to be used to report information about something suspicious or to report other information, or to ask for advice or information. The *confidential line* was mentioned as a possible way of contacting the police across all but one of the situations listed, but generally, respondents were far more likely to make contact by *phoning the local police station*.

In certain situations, such as to report lost/found property, or to deal with a firearms certificate, respondents would *visit a police station*. Other electronic media such as *e-mail / internet, mobile phone text* and *picture imaging* were relatively unlikely to be used to contact the police. Few respondents would be likely to make contact with a *police officer on patrol*.

## Information about the Work of the Police and Partner Agencies

### 3.24 Type of Information Sought

27% of respondents at the Orkney Islands Area Command level stated that they would like to receive more information about the work of local police and their partner agencies (32% in 2003), compared with 46% in the Force area.

Respondents were then asked what type of information they would like. *General police work in your area* and *what is being done to reduce and prevent crime* were the types of information most sought in the Orkney Islands and the Force area as a whole.

**Table 3.16 Type of Information Sought by Respondents**

	2003 Orkney Islands Area Command %	2005 Orkney Islands Area Command %	2005 Force Area %
General police work in your area	79.2	<b>75.8</b>	79.1
What is being done to reduce and prevent crime	72.1	<b>60.6</b>	75.0
More information about police officers' jobs/how they spend their day	54.5	<b>56.1</b>	46.9
What is being done to improve road safety	75.7	<b>56.1</b>	63.4
Police achievements/successes	40.8	<b>48.5</b>	47.0
What is being done to make your community safer	67.9	<b>45.5</b>	74.4
How you can help the police, e.g. Neighbourhood Watch, appeals	38.7	<b>45.5</b>	51.3
How we are spending on policing in your area	63.6	<b>34.8</b>	48.9
Diversity	n/a	<b>12.1</b>	20.1

Base: Area Command: 26 / Force: 664

Note: Multiple responses were accepted

Other types of information sought by Orkney respondents were:

- Information on Community Wardens – role, powers, etc (1 mention)
- Work in schools (1 mention)

### 3.25 Methods of Finding Information About the Work of the Police and their Partner Agencies

Respondents were asked how they normally find out about the work of local police and their partner agencies.

**Table 3.17 Current Methods of Finding Out About Police and Partner Agency Work**

	2003 Orkney Islands Area Command %	2005 Orkney Islands Area Command %	2005 Force Area %
Local newspapers	66.7	<b>73.0</b>	62.0
Local radio	45.1	<b>49.6</b>	32.2
Talking to friends and relatives	25.7	<b>21.4</b>	26.9
Television	19.4	<b>21.0</b>	21.6
Don't get any information	23.8	<b>18.7</b>	22.6
Talking to police officers	8.6	<b>9.9</b>	9.5
Personal experience	9.3	<b>8.7</b>	9.7
Community meetings	7.2	<b>6.7</b>	8.4
Literature from the police	4.7	<b>5.6</b>	4.6
Internet	-	<b>0.8</b>	1.1
Public meetings held by the police	-	-	1.5

Base: All respondents

Note: Multiple responses were accepted

*Local newspapers* were the main source of information in the Orkney Islands. *Local radio* appeared to be more important in Orkney than in the Force area as a whole. Otherwise, Orkney responses followed a similar pattern to the Force area.

Two other responses were received in the Orkney area:

- At work
- Visiting stands at exhibitions and shows

### 3.26 Awareness of Community Safety Campaigns and Initiatives

13% of respondents in the Orkney Islands reported that they were aware of a community safety campaign during the previous six months, compared with 6% in the Force area. These respondents were asked what the campaign was about. The number of times each campaign topic was mentioned is shown below in Table 3.18. The question was not asked in 2003.

**Table 3.18 Awareness of Community Safety Campaigns and Initiatives**

	<b>2005 Orkney Islands Area Command (no. responses)</b>	<b>2005 Force Area (no. responses)</b>
Speeding	7	28
Road Safety	3	8
Drink driving	2	13
Drugs awareness	1	8
Seat belts	1	5
Alcohol misuse	1	3
Reduced speed limits at schools	-	5
Safe Highlander	-	5
Car safety (tyres etc)	-	3
Domestic abuse	-	3
Dogs Against Drugs	-	2
Reducing crime in community	-	2
Set up Neighbourhood Watch	-	1
Other	-	12

Base: Area Command: 15 / Force: 98

Note: Multiple responses were accepted

*Speeding* and *road safety* were the most frequently cited community safety campaigns that respondents in the Orkney Islands had noted in the previous six months.

**3.27** Respondents were asked how they were made aware of the campaign.

**Table 3.19 How Respondents Were Made Aware of the Campaign**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Local newspaper	<b>80.0</b>	58.3
Local radio	<b>48.0</b>	36.3
Leaflet or newsletter	<b>20.0</b>	19.5
Local TV	<b>8.0</b>	13.4
Talking to friends/relatives	-	12.5
Talking to police officer	-	10.8
Internet	-	-
Other	<b>8.0</b>	13.6

Base: Area Command: 11 / Force: 81

Note: Multiple responses were accepted

Most respondents in the Orkney Islands who answered the question had read something in *local newspapers* about the various campaigns mentioned. *Local radio* was the next most important source of campaign information.

The response listed as “other” in Table 3.19 above was from a respondent who had been made aware of a campaign by seeing police on the roads.

**3.28 Influence of the Media**

Respondents were asked if their understanding of anti-social behaviour is influenced by the media. The question was not asked in 2003.

**Table 3.20 Media Influence on Understanding of Anti-social Behaviour**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Yes, definitely	<b>20.9</b>	29.2
Probably	<b>21.3</b>	18.5
Sometimes	<b>19.8</b>	21.4
Not significantly	<b>16.6</b>	16.2
Definitely not	<b>9.5</b>	8.6
Don't know	<b>11.9</b>	6.1

Base: All respondents

Responses in the Orkney Islands followed a similar pattern compared with the Force area, with 42.2% of all respondents stating that the media definitely or probably influenced their understanding of anti-social behaviour.

- 3.29** Respondents were asked if their views on dealing with anti-social behaviour are influenced by the media. Responses from the Orkney Islands sample followed a similar pattern compared with the Force area. The question was not asked in 2003.

**Table 3.21 Media Influence on Views of Anti-social Behaviour**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Yes, definitely	<b>9.2</b>	14.6
Probably	<b>23.5</b>	18.1
Sometimes	<b>19.1</b>	22.7
Not significantly	<b>24.7</b>	24.3
Definitely not	<b>13.9</b>	13.7
Don't know	<b>9.6</b>	6.7

Base: All respondents

- 3.30** Respondents were asked if their overall feeling of safety is influenced by the media. The pattern of responses from the Orkney Islands sample was similar to the Force area as a whole.

**Table 3.22 Media Influence on Feelings of Safety**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Yes, definitely	3.2	<b>11.2</b>	16.1
Probably	12.5	<b>16.7</b>	15.2
Sometimes	21.6	<b>22.3</b>	23.5
Not significantly	33.2	<b>21.1</b>	24.8
Definitely not	24.3	<b>25.1</b>	16.9
Don't know	5.1	<b>3.6</b>	3.6

Base: All respondents

### 3.31 Use of Internet and Mobile Phones

Respondents were asked if they would use e-mail or the internet to report a crime. There were no notable differences between the Orkney Islands results and the Force area results.

**Table 3.23 Willingness to Use E-mail or the Internet to Report Crimes**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Yes, any crime	-	<b>3.6</b>	4.5
Yes, minor crime	2.4	<b>10.3</b>	5.4
No, don't have access to the internet	33.6	<b>28.2</b>	30.0
No, would prefer to speak to police	57.8	<b>55.6</b>	56.3
Don't know/No opinion	6.2	<b>2.4</b>	3.9

Base: All respondents

**3.32** 10% of respondents in the Orkney Islands said they would be happy to receive general information from the police and their partner agencies via text to a mobile phone (9% in 2003), compared with 13% of respondents in the Force area as a whole.

**3.33** 28% of respondents in the Orkney Islands said they would be happy to receive general information from the police and their partner agencies via e-mail/internet (21% in 2003), compared with 29% of respondents in the Force area as a whole.

### 3.34 Community Safety Issues

73% of respondents in the Orkney Islands indicated that they would like to see more information on community safety issues in their local newspaper, compared with 85% of respondents in the Force area as a whole. The question was not asked in 2003.

### 3.35 The Use of Public Places to Access Information on Services Provided by the Police and their Partner Agencies

Respondents were asked if they would utilise the following to access information on the services provided by the police and their partner agencies.

**Table 3.24 Public Places Used to Access Information on Services Provided by the Police and their Partner Agencies**

	<b>2003 Orkney Islands Area Command %</b>	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Library	32.0	<b>52.6</b>	42.4
Council office / service point	26.6	<b>46.1</b>	50.7
Doctors' surgeries	n/a	<b>45.3</b>	42.5
Post office	22.6	<b>38.7</b>	53.1
Internet	n/a	<b>38.0</b>	40.0
Supermarket	17.3	<b>31.1</b>	40.5
Bank	12.3	<b>23.6</b>	27.9
Courts	n/a	<b>16.4</b>	12.2

Base: All respondents

Respondents in the Orkney Islands were most likely to want to access information about police and partner agency services at *libraries* and *council offices / service points*. *Courts* were relatively unlikely to be mentioned, as in the Force area as a whole.

Other public places mentioned by Orkney respondents included:

- Local police stations (1 mention)

## The Role of the Police

### 3.36 Public Priorities

Respondents were asked in what ways Northern Constabulary could improve the service it provides to the public. Since the question was asked in open format, an exact comparison cannot be made with the 2003 results.

**Table 3.25 Ways to Improve Services Provided**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Satisfied with existing police service	<b>31.0</b>	12.1
Foot patrols / officers on the beat	<b>24.1</b>	44.4
Higher profile / higher visibility	<b>19.8</b>	26.0
Community involvement / community policing	<b>12.1</b>	13.3
Recruit more officers	<b>8.6</b>	5.9
More accessible / approachable / friendly	<b>8.6</b>	11.5
More information / communication (including newsletters)	<b>6.0</b>	7.3
Do more with young people / schools	<b>4.3</b>	5.9

Base: Area Command: 46 / Force: 847

Note: Multiple responses were accepted

Almost one third of respondents (31%) at the Orkney Islands Area Command level were *satisfied with the existing police service*, compared with 12% of respondents in the Force area as a whole. One respondent commented: "I think on the whole you do a good job. I like the police involvement with schools. More local officers getting to know specific neighbourhoods would be good."

24% of respondents were keen to see more *foot patrols / officers on the beat*, while 20% suggested the police should maintain a *higher profile* generally. One respondent commented that this would "give many older people an assurance of law and order particularly in towns".

**3.37** Respondents were asked in an open question what should be the three main priorities for Northern Constabulary.

**Table 3.26 Main Priorities for the Police**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Crime prevention / law and order / public safety	<b>45.4</b>	46.1
Drugs (general / unspecified)	<b>44.0</b>	30.0
Road safety / speeding	<b>26.2</b>	30.7
Violence / assault	<b>14.9</b>	14.1
Drink driving	<b>14.2</b>	12.0
Theft / property crime / vandalism	<b>12.8</b>	17.4
Drink related crime / behaviour	<b>12.1</b>	14.1
Under-age drinking	<b>10.7</b>	4.2
Public relations	<b>6.4</b>	7.2
Drug dealing	<b>5.7</b>	14.4
Integrate with youth groups / schools	<b>5.0</b>	7.7
Youth behaviour on streets	<b>5.0</b>	11.4
Anti-social behaviour	<b>5.0</b>	10.0
Quick response to reports of crime	<b>4.3</b>	3.9
Education/advice	<b>3.6</b>	1.1
Drug related crime / behaviour	<b>2.1</b>	5.1
Crime detection (incl. prosecution)	<b>1.4</b>	15.4
Partnership working / liaison	-	2.6

Base: Area Command: 56 / Force: 959  
Note: Multiple responses were accepted

*Drugs, drug dealing and drug related crime/behaviour* together were mentioned by 52% of Orkney Islands respondents (44.2% in 2003), a similar percentage as in the Force area as a whole.

Other key priorities suggested for police were *crime prevention / maintenance of law and order / public safety* and *road safety / speeding*.

Respondents in the Orkney Islands were less likely than respondents in the Force area as a whole to mention *crime detection (including prosecution)* as a priority for police.

**3.38** Respondents were asked in an open question which issues they thought the police should not be dealing with.

**Table 3.27 Areas With Which the Police Should Not Be Dealing**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Petty crime	<b>29.2</b>	8.6
Litter	<b>23.3</b>	12.7
Dog fouling	<b>23.3</b>	10.0
Minor motoring / parking offences	<b>16.7</b>	17.8
Alcohol / drug abuse	<b>12.5</b>	3.5
Bullying	<b>12.5</b>	2.9
Crowd control	<b>12.5</b>	3.1
Minor domestic disputes	<b>10.0</b>	11.5
Anti-social neighbours	<b>10.0</b>	10.0
Excessive administration	<b>6.7</b>	19.6
Stray animals / lost pets	<b>5.0</b>	8.6
Parenting	<b>3.3</b>	8.7

Base: Area Command: 24 / Force: 489

Note: Multiple responses were accepted

*Petty crime, litter and dog fouling* were the main issues that respondents at the Orkney Islands Area Command level felt police should not be dealing with. One respondent commented: “Minor crime – where parents or Council social work department could be more appropriate.”

Other things mentioned by respondents from the Orkney Islands included:

- Minor incidents (2 mentions)
- Pub / club noise (1 mention)
- Court duties / transfers (1 mention)
- Young people on the streets (1 mention)
- Racism / discrimination (1 mention)
- Smoking bans in pubs (1 mention)

## The Role of the Individual

### 3.39 Individual Action

Respondents were asked in an open question what they thought they could do to help improve the quality of life in their community.

**Table 3.28 Individual Action**

	<b>2005 Orkney Islands Area Command %</b>	<b>2005 Force Area %</b>
Neighbourliness / be friendly	<b>27.8</b>	20.0
Report crime or suspicious behaviour	<b>22.2</b>	21.2
Support community activities / groups	<b>20.8</b>	21.8
Nothing	<b>16.7</b>	20.8
Be law-abiding	<b>8.3</b>	5.0
Neighbourhood Watch	<b>6.9</b>	9.5
Engender law-abiding behaviour	<b>6.9</b>	6.9
Collect litter	<b>2.8</b>	2.8

Base: Area Command: 29 / Force: 417  
Note: Multiple responses were accepted

The most common way in which respondents felt they could contribute to the quality of life in their community was by *neighbourliness / being friendly*.

The next most common response was *report crime or suspicious behaviour*, followed by *support community activities / groups*. One respondent felt they should “become more involved in community activities which go towards improving the community”.

17% of responses were from people who felt they could do *nothing*. Age, disability, or already being happy with the quality of life were the most common reasons for this response. One respondent commented: “Living on an island such as Orkney, fortunately the quality of life in our community is good.”

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